

DR. NATE FUNK, DC

Telehealth Consulting & Referral Support Process

Purpose of This Service

This telehealth consulting service is designed to support clinicians and clinics when patient care is delayed, fragmented, or unclear due to administrative or referral-related barriers. The goal is to preserve continuity of care while ensuring that all clinical decisions and documentation are appropriate, timely, and compliant.

When This Service Is Used

- Physical therapy care approaches or exceeds 30 days and requires referral support
- Patients experience delays transitioning between providers
- Clinics require timely clinical consultation to determine appropriateness of continued care

Consulting Process Overview

- 1 **A patient schedules** a telehealth consultation online
- 2 A HIPAA compliant **Telehealth consultation is completed** remotely within Texas
- 3 **Clinical findings** are reviewed and documented
- 4 If clinically appropriate, referral documentation is sent directly to the provider
within 24 hours
- 5 **Care continues** without unnecessary interruption

Clinical Principles

- This service does not replace in-person care
- Referrals are provided only when clinically appropriate
- The role of this service is consultative and supportive
- Emergency or urgent medical conditions are excluded

Outcomes for Physical Therapy Clinics

- Continuity of care is preserved
- Clinical decision-making is supported, not disrupted
- Clinic operations remain consistent despite administrative delays